



The Mayo Clinic Alumni Association

exists to promote and preserve excellence in medical practice, education and research, and to perpetuate Mayo Clinic's standard of excellence. We hope you will consider joining other alumni to enhance this trusted physician network and help Mayo Clinic fulfill its mission to serve the needs of the patient through Mayo Clinic Preferred Response.



To learn more or to join,
please contact us at:

888-870-8364 or **507-255-8536**

8 a.m. - 5 p.m. CST or
preferredresponse@mayo.edu

or complete the Physician Network
Form and return it to the address
provided.

Mayo Clinic Alumni Center and Mayo Clinic Preferred Response

Delivering Mayo Clinic excellence
around the world



A special invitation

As a valued member of the Mayo Clinic Alumni Association, we are pleased to extend you a special invitation to join a prestigious network of physicians committed to delivering medical expertise to Mayo Clinic Preferred Response members wherever they may be. The Mayo Clinic Alumni Center and Mayo Clinic Preferred Response are collaborating to further expand a highly trusted, worldwide referral network of Mayo-trained physicians.

Introducing Mayo Clinic Preferred Response

Mayo Clinic Preferred Response is a unique program that provides its members with a health care 'safety net' through access to Mayo Clinic expertise in their time of need – whether at home or away from home. One call connects members to a prestigious medical institution with unmatched clinical resources, giving them not only peace of mind – but confidence in their ability to care for themselves and their families. Members receive timely advice and the right intervention for the best possible outcome. Mayo Clinic Preferred Response benefits include:

- Pre-trip planning
- 24/7 access to Mayo Clinic professionals for symptom triage or medical assistance
- Coordination of medical care whether member is home or abroad
- Connection to Mayo Clinic physicians and alumni
- Medical evacuation coordination
- Appointment assistance

Mayo Clinic Preferred Response physician network

Whether a member has a health-related question while at home or a medical need while traveling, Mayo Clinic Preferred Response membership extends a Mayo Clinic connection to expert knowledge and guidance.

After being triaged by the Mayo Clinic Preferred Response team, some member inquiries necessitate an appointment wherever the member is located in the time of need. In these few instances, alumni who are members of the Mayo Clinic Preferred Response physician network may be called upon to:

- Provide appointment access
- Recommend other providers, hospitals or clinics in that particular area

In addition, the Mayo Clinic Preferred Response team would work with alumni as needed to:

- Proactively identify appropriate medical resources in a particular geographic region, depending on the patient's medical situation

Preferred Response members are responsible for payment of any medical services received.

Program benefits

This unique collaboration benefits everyone. Participating alumni may choose to receive patient referrals to their practice, and may also provide their own patients with Mayo Clinic Preferred Response enrollment information. Members and patients will have added peace of mind knowing they are always connected to a trusted network of Mayo-trained physicians. And Mayo Clinic continues to fulfill its mission to serve the needs of the patient regardless of location or level of need.